

Traveller & WebTraveller

Traveller and WebTraveller are the complete travel agency management systems for both single and multi-branch travel agencies. Both systems benefit from ongoing development allowing our customers to stay ahead of the competition. Functionally rich, both Traveller and WebTraveller meet all of the requirements of the modern day travel agent.

Reservation management

Designed to manage your entire mid and back office administration, Traveller is more than just a client database. Traveller streamlines your entire booking processes, allowing your staff to focus on sales. By prompting staff to sell value added products, Traveller increases revenue whilst helping agents to service your clients more effectively.

With interfaces to Amadeus, Galileo, Sabre, Worldspan, Amadeus Cruise, Evolvi, SABSLeisure, SABSWeb and SABSCorporate, Traveller should be at the heart of your travel agency.

Labour saving & efficient

Traveller reduces time spent on repetitive procedures and document preparation, allowing staff to concentrate on more productive areas and improve client service.

Automated returns reduce errors and improve efficiency. A wealth of returns and handoffs are available within Traveller and these include:

- ABTA returns
- American Express handoff
- ATOL/CAA returns
- Airplus handoff
- Auto BSP returns
- Diners Club handoff
- Prism returns
- Visa handoff

Client Files

As the industry becomes more and more competitive, good record keeping becomes essential.

Records are constructed in a manner and format to assist the travel consultant in asking all the right questions in order to successfully complete a transaction. This can make all the difference to a client who wants to be shown they are in capable hands.

All records are easy to retrieve, amend and put into a diary so that the consultant never misses an action date; thus efficiency is demonstrated to the client who will be happy to book with your agency again.

Primary features

- Client file management
- Memo and diary modules
- Mailshot and e-shot
- Payment and transaction histories
- Automated letter production
- Automated invoice and receipt production
- Complete account interfaces
- Optional MIS reporting suite

