

QualityControl

Mid office automation defined. Save agency expense and time whilst improving accuracy and reducing manual processes with QualityControl.

Minimum effort- Maximum quality

QualityControl performs popular and bespoke routines and checks within GDS PNRs to ensure compliance of travel policy, accuracy of MI Data whilst automating agent processes.

QualityControl performs up to 5 levels of checks and routines by interfacing directly with all GDS' and applying native commands to PNRs.

- Automate manual processes
- Guarantee accuracy of MI data
- Guarantee policy compliance
- Automatically apply client facing remarks applicable to the itinerary
- Optimise airline override programs and preferred supplier relationships

Combinable modules include

- **QualityControl**
The core module of QualityControl where tailored PNR processes take place.
- **Seat Improver**
Assures the best possible seat is booked based on passenger preference.
- **Fare improver**
Ensures that the lowest possible fare is offered on the itinerary or suggests alternative itinerary options.

- **Waitlist Clearance**

Repeatedly attempts to clear waitlisted flights up to the point of departure.

- **Auto Ticketing**

Automatically issues tickets and invoices in line with agency protocols. Issue instantly or prior to ticketing deadlines. Also includes the ability to issue split and exchange tickets.

- **Travel Advisor**

Automatic issuance of itineraries and invoices directly to the client's inbox.

- **Pre-trip Reporting**

A complete library of reports allowing you to monitor trends and verify compliance with travel policy before travel takes place.

