

ProFiler

ProFiler allows your agents and customers to create and update client profiles from a simple to use web interface.

GDS Independent

- Interfaces directly with the GDS
- Real time upload to all GDS and a selection of online booking tools
- Standardise the format of all profiles
- Update and download profiles to and from the GDS for the purposes of availability, change or manipulation outside the GDS
- Download profiles by account number, individual traveller or pseudo city code

- Create a central database of all your clients which is ideal for targeting sales and marketing campaigns

Convert from one GDS to another

- The multi GDS version of ProFiler includes a utility to convert from one GDS format to another. Ideal for new clients with existing profiles on another GDS
- Create or modify profiles in any way you choose
- Import or move data to or from other databases

eTrak

Increase revenue without increasing costs or workloads.

Manual compilation of e-ticket data takes hundreds of man-hours; eTrak eliminates the time consuming task of collecting data, thus reducing costs and increasing revenue and profitability.

By reviewing all e-tickets issued, the system is able to identify when tickets remain unused and can be considered for full or partial refund.

eTrak produces a simple to read report of unused e-tickets on a monthly basis that is mailed directly to your inbox.

No agent action is required, all e-ticket PNR's are automatically processed from the GDS' daily ticket records and reports are managed, compiled and delivered by eTrak.

- Allows Travel Managers to utilise electronic tickets more effectively
- Helps eliminate expense report fraud
- An average of 4% of e-tickets issued are never travelled on or refunded

Reporting

- Choose from a wide selection of reports
- Export data into many popular formats such as Word or Excel
- Transaction based charging means no up front costs